



Ref. No.:.....

Date:.....

ACTION TAKEN REPORT ON STUDENTS' FEEDBACK 2017-2022

BASED ON STUDENTS' FEEDBACK (2017-2018)

Questions put to the Students	Feedback received	Action Taken Based on Feedback
Academic environment in the college	Majority has indicated an excellent Academic environment in the college whereas the rest indicated a very good one.	The college evaluates its academic infrastructure from time to time and works on its betterment.
Classes taken regularly in the college	Majority has indicated an excellent class taken record in the college whereas the rest indicated a very good one.	The faculty members of the college are always focused on their responsibilities, but there is always room for improvement.
Availability of Books, study materials and journals	Majority has indicated an excellent availability of Books, study materials and journals in the college whereas the rest indicated a very good, good and average availability.	The Library and Seminar Committee of the college has submitted a proposal for the upgradation of the library.
Availability of e-Books and e-journals	Majority has indicated an excellent availability of e-Books, and e-journals in the college whereas the rest indicated a very good, good and average availability.	The Library and Seminar Committee of the college has requested the departments to collect e-books on their subjects.
Classroom and basic amenities	Majority has indicated an excellent availability of Classroom and basic amenities in the college whereas the rest indicated a very good and good.	The college is planning to convert more classrooms into ICT enabled or Smart Classrooms.
Attitude of college towards extra-curricular activities	Majority has indicated an excellent attitude of college towards extra-curricular activities whereas the rest indicated a very good and good one.	The college through its various committees seeks to encourage its students for their more participation in different extra-curricular activities.
Availability of recreational facilities	Majority has indicated an excellent availability of recreational facilities in the college whereas the rest indicated a very good and good one.	The college is trying to organize inter-college cultural fest which will give the students more opportunities to take part in different recreational activities.
Impartiality at the institutional level	Majority has indicated an excellent impartiality at the	It is the policy of this college to have an impartial attitude to all

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301
West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

	institutional level in the college whereas the rest indicated a very good and good one.	its students and staff members, irrespective of their class, caste or creed, and the college is committed to maintain it.
Effective grievance redressal mechanism	Majority has indicated a very good effective grievance redressal mechanism in the college whereas the rest indicated a good and average one.	Though the college has a fair grievance redressal mechanism, the Grievance Redressal Cell is planning to adopt more effective methods to redress the complaints of the students.
Safety framework for students within college	Most of the students indicated an excellent safety framework for students within college. Few indicated that it is very good.	The college is planning to install more CCTV cameras in the college premises to ensure more safety for the students within the college.
Availability of hostel facility	Most of the students indicated an excellent availability of hostel facility for students within college. Few indicated that it is very good.	The college, in collaboration with SJC, the founder society of the college, runs a hostel. The college as well as the founder society is committed to improve the infrastructural facilities of the hostel.
Sports facilities	Whereas most of the students opined that the sports facilities available are excellent or very good, few actually considered it to be poor.	On the basis of the feedback from the students in this regard, the Games and Sports Committee is planning to organize state level indoor games events since the college does not have any space for outdoor games.
Accessibility of computers in college	Majority has indicated a very good accessibility of computers in the college whereas the rest indicated a good and average one.	The college is planning to buy more computers for the students.
Internet facility accessibility	Students in equal proportion has considered Internet facility accessibility to be very good and good whereas very few considers it to be satisfactory.	The college, on the basis of the feedback, is planning to give the students more access to the internet facility.
Common room for girls	Students in equal proportion has considered common room for girls facility to be a mix of excellent, very good, good, satisfactory whereas very few considers it to be poor.	The Common Room Committee of the college has submitted a few proposals for the improvement of the facilities in the common room of the girls.

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301
West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

Drinking water facility	Most of the students indicated an excellent availability of drinking water facility. Few indicated that it is very good.	Though inadequacy of consistent water flow has been a perpetual problem in the hills, the college now is planning to install a system having warm, cold and normal water facility.
Toilet facility	Most of the students indicated an excellent availability of toilet facility. Few indicated that it is very good and good.	The Students Welfare Committee is planning to improve the existing toilet facility for the students.
Behaviour of administrative staff with the students	Students in equal proportion has considered behaviour of administrative staff with the students to be a mix of excellent, very good, whereas very few considers it to be poor.	On the basis of the feedback, the college has taken the matter seriously and the IQAC has requested the college authority to take necessary action.
Effective platform for inculcating team spirit	Most of the students indicated an excellent atmosphere for inculcating team spirit few indicated that it is very good, good as well as poor.	The college, through NSS unit and other committees, is trying to conduct more activities in order to inculcate team spirit in the students.
Overall rating for the college	Most of the students indicated an excellent overall rating for the college. Few indicated that it is very good.	The IQAC, together with other administrative and academic units continues to endeavour for an overall growth of the college.

BASED ON STUDENTS' FEEDBACK (2018-2019)

Questions put to the Students	Feedback received	Action Taken Based on Feedback
Academic environment in the college	Most of the students indicated an excellent academic environment in the college. Few indicated that it is very good.	The college examines its academic infrastructure from time to time and works on its improvement.
Classes taken regularly in the college	Most of the students indicated an excellent classes taken regularly in the college. Few indicated that it is very good and good.	The faculty members of the college are always focused on their responsibilities, but there is always room for improvement.
Availability of Books, study materials and journals	Most of the students indicated an excellent availability of books, study materials and journals in the college. Few indicated that it is good.	The Library and Seminar Committee of the college has submitted a proposal for the automation of the library.
Availability of e-Books and e-	Most of the students indicated	The Library and Seminar

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301

West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)

Email: principalcwc@gmail.com

cwc@rediffmail.com

Ref. No.:.....

Date:.....

journals	an excellent availability of e-books and e-journals in the college. Few indicated that it is good.	Committee of the college has requested the departments to collect e-books on their subjects.
Classroom and basic amenities	Most of the students indicated an excellent Classroom and basic amenities in the college. Few indicated that it is very good and good.	The college is planning to convert more classrooms into ICT enabled or Smart Classrooms.
Attitude of college towards extra-curricular activities	Most of the students indicated an excellent, very good and good attitude of college towards extra-curricular activities in the college. Few indicated that it is average.	The college through its various committees seeks to encourage its students for their more participation in different extra-curricular activities.
Availability of recreational facilities	Most of the students indicated an excellent and very good availability of recreational facilities in the college. Few indicated that it is good and average.	The college is trying to organize inter-college cultural fest which will give the students more opportunities to take part in different recreational activities.
Impartiality at the institutional level	Most of the students indicated an excellent and very good Impartiality at the institutional level. Few indicated that it is good and average.	It is the policy of this college to have an impartial attitude to all its students and staff members, irrespective of their class, caste or creed, and the college is committed to maintain it.
Effective grievance redressal mechanism	Most of the students indicated an excellent, very good and few indicated good effective grievance redressal mechanism in the college	The Grievance Redressal Cell is planning to adopt more effective methods to redress the complaints of the students.
Safety framework for students within college	Majority has indicated an excellent safety framework for students within college whereas few indicated a very good and good one.	The college is planning to install more CCTV cameras in the college premises to ensure more safety for the students within the college.
Availability of hostel facility	Majority has indicated an excellent availability of hostel facility. The rest has indicated very good, good and average.	The college, in collaboration with SJC, the founder society of the college, runs a hostel. The college as well as the founder society is committed to improve the infrastructural facilities of the hostel.
Sports facilities	Whereas most of the students opined that the sports facilities	Due to the lack of space for outdoor games, the college

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301
West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)
W.B. Govt. Aided Christian Minority College Affiliated to NBU &
recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

	available are excellent or very good, few actually considered it to be poor.	cannot organize a full-fledged sports event. But the Games and Sports Committee is planning to bring some varieties to the indoor games events. The college is planning to set up a yoga room for the students.
Accessibility of computers in college	Most of the students indicated a very good and good accessibility of computers in college. Few indicated that it is excellent and average.	The college is planning to buy more computers for the students.
Internet facility accessibility	Whereas most of the students opined that the internet facilities available are excellent or very good, few actually considered it to be poor.	The college, on the basis of the feedback, is planning to give the students more access to the internet facility.
Common room for girls	Whereas most of the students opined that the common room facilities available are excellent or very good, few actually considered it to be poor	On the recommendation of the Common Room Committee, the college authority is planning to introduce some more facilities to the common room for girls.
Drinking water facility	Majority has indicated an excellent drinking water facility within college whereas few indicated a very good and good.	The college authority has installed a system as an initiative for safe drinking facility for the students.
Toilet facility	Whereas most of the students opined that the toilet facilities available are excellent or very good, few actually considered it to be poor.	On the basis of the feedback, the IQAC has asked the Students Welfare Committee to evaluate the existing facilities of the toilet and plan to improve it.
Behaviour of administrative staff with the students	Whereas most of the students opined that the behaviour of administrative staffs with the students are excellent and very good, few considered it to be good.	After the prompt intervention from the college authority there has been an improvement in this regard, but the college is determined to maintain it.
Effective platform for inculcating team spirit	Majority has indicated an excellent and very good effective platform for inculcating team spirit. Few has indicated good.	The college, through NSS unit and other committees, is trying to conduct more activities in order to inculcate team spirit in the students.
Overall rating for the college	Majority has indicated an excellent and very good overall rating for the college. Few has indicated good.	The college, together with its administrative and academic units, continues to strive for an overall growth of the college.

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Ref. No.:.....

Date:.....

BASED ON STUDENTS' FEEDBACK (2019-2020)

Questions put to the Students	Feedback received	Action Taken Based on Feedback
Academic environment in the college	Majority has indicated an excellent and very good academic environment in the college. Few has indicated good.	The college evaluates its academic infrastructure from time to time and works on its betterment.
Classes taken regularly in the college	Majority has indicated excellent and very good Classes taken regularly in the college. Few have indicated good and poor.	On the basis of the feedback, the IQAC has asked the Teachers' Council to take the matter seriously and motivate the teachers to be more focused in their duties and responsibilities.
Availability of Books, study materials and journals	Students in equal proportion has considered availability of books, study materials and journals to be a mix of excellent, very good, whereas very few considers it to be satisfactory.	The Library and Seminar Committee is planning to buy more books and other study materials and proposal has been submitted.
Availability of e-Books and e-journals	Majority has indicated excellent and very good availability of e-Books and e-journals. Few have indicated good and average.	The Library and Seminar Committee of the college has requested the departments to collect e-books on their subjects.
Classroom and basic amenities	Majority has indicated excellent and very good availability of classroom and basic amenities. Few have indicated good and average.	The college is planning to set up more classrooms with facilities of ICT and Smart Class.
Attitude of college towards extra-curricular activities	Majority has indicated excellent and very good attitude of college towards extra-curricular activities. Few have indicated good and average.	The college through its various committees seeks to encourage its students for their more participation in different extra-curricular activities.
Availability of recreational facilities	Majority has indicated excellent and very good availability of recreational facilities Few have indicated good availability.	The college is trying to organize inter-college cultural fest which will give the students more opportunities to take part in different recreational activities.
Impartiality at the institutional level	Majority has indicated excellent and very good impartiality at the institutional level. Few have rated it as good.	It is the policy of this college to have an impartial attitude to all its students and staff members, irrespective of their class, caste

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301
West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU &
recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

		or creed, and the college is committed to maintain it.
Effective grievance redressal mechanism	Majority has indicated excellent and very good effective grievance redressal mechanism Few have indicated good and poor.	Depending on the feedback, the Grievance Redressal Committee has been asked to adopt more effective ways to redress the grievances of the students.
Safety framework for students within college	Majority has indicated excellent and very good safety framework for students within college. Few have indicated good and average.	The college is planning to install more CCTV cameras in the college premises to ensure more safety for the students within the college.
Availability of hostel facility	Majority has indicated excellent and very good availability of hostel facility Few have given good and average rating.	The college, in collaboration with SJC, the founder society of the college, runs a hostel. The college as well as the founder society is committed to improve the infrastructural facilities of the hostel.
Sports facilities	Whereas most of the students opined that the sports facilities available are excellent or very good, few actually considered it to be poor.	The Games and Sports Committee is planning to bring some varieties to the indoor games events. The college is planning to set up a yoga room and a gym for the students as well.
Accessibility of computers in college	Whereas most of the students opined that the accessibility of computers in college are actually considered to be poor. Few considered it to be good or average.	The college is planning to buy more computers for the students.
Internet facility accessibility	Whereas most of the students opined that the accessibility of internet in college are actually considered to be poor. Few considered it to be good or average.	The college, on the basis of the feedback, is planning to give the students more access to the internet facility.
Common room for girls	Whereas most of the students opined that the Common room for girls is actually considered to be poor. Few considered it to be good or average.	Due to lack of classroom the original common room has been used as classroom and an alternative space has been provided to the students. But considering the feedback the college has decided to arrange for a common room facility for

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301
West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

		the students.
Drinking water facility	Majority has indicated excellent and very good drinking water facility for students within college. Few have indicated it to be good.	The college has a safe drinking water facility. Now it is planning to install a better system with the facility of warm, cold and normal water.
Toilet facility	Majority has indicated excellent and very good toilet facility for students within college. Few have indicated it to be good.	The Students Welfare Committee is planning to improve the existing toilet facility for the students.
Behaviour of administrative staffs with the students	Whereas most of the students opined that the behaviour of administrative staffs with the students are excellent or very good, few actually considered it to be poor.	Though most of the response was positive in this regard, considering few negative feedback, the college authority has asked the administrative staff to be careful in their behaviour with the students.
Effective platform for inculcating team spirit	Majority has indicated excellent and very good effective platform for inculcating team spirit for students within college. Few have indicated it to be good.	Through various activities like NSS extension programme, cultural activities, mock-parliament etc., the college is planning to inculcate team spirit in the students.
Overall rating for the college	Majority has indicated excellent and very good effective overall rating for the college.	The college, together with its administrative and academic units, continues to strive for an overall growth of the college.

BASED ON STUDENTS' FEEDBACK (2020-2021)

Questions put to the Students	Feedback received	Action Taken Based on Feedback
Academic environment in the college	Majority has indicated an excellent and very good academic environment in the college. Few has indicated good.	Despite the disruption of the regular academic atmosphere during lockdown, the college continues to strive to maintain a decent academic environment through regular online classes and other online activities.
Classes taken regularly in the college	Majority has indicated excellent and very good Classes taken regularly in the college. Few have indicated good and average.	In spite of technical glitches, the teachers work hard to take online classes regularly.
Availability of Books, study	Students in equal proportion has	Though the students cannot

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301

West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

materials and journals	considered availability of books, study materials and journals to be a mix of excellent, very good, whereas very few considers it to be satisfactory.	have access to the library during lockdown, the teachers try to give them study materials through email, WhatsApp or google classroom.
Availability of e-Books and e-journals	Majority has indicated very good availability of e-Books and e-journals. Few have indicated good and average.	During the lockdown, the teachers have collected a considerable number of e-books for the students.
Classroom and basic amenities	Majority has indicated excellent and very good availability of classroom and basic amenities. Few have indicated good.	The college is planning to set up more classrooms with facilities of ICT and Smart Class.
Attitude of college towards extra-curricular activities	Majority has indicated excellent and very good attitude of college towards extra-curricular activities. Few have indicated good and average.	The college has taken initiative to conduct online programmes to engage the students in creative cultural activities during lockdown.
Availability of recreational facilities	Majority has indicated very good availability of recreational facilities Few have indicated good availability.	The institution is ever ready to offer all forms of recreational facilities so that it makes a point for the proper blend of academics and emotional sustenance.
Impartiality at the institutional level	Majority has indicated good impartiality at the institutional level. Few have rated it as average and poor.	The institution is committed to impartiality at the institutional level and shall do all that is necessary to maintain neutrality in the campus.
Effective grievance redressal mechanism	Majority has indicated excellent and very good effective grievance redressal mechanism Few have indicated good and average.	The college shall leave no stone unturned as to maintain an effective grievance redressal mechanism.
Safety framework for students within college	Majority has indicated excellent and very good safety framework for students within college.	The institute being a women's college is absolutely on guard to see that the safety framework for students within college is functional to its fullest.
Availability of hostel facility	Majority has indicated excellent and very good availability of hostel facility Few have given good rating.	The institute caters to the need of women and hence has a fully furnished hostel that offers safety, good educational environment and camaraderie.
Sports facilities	Whereas most of the students	The institute understands the

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301

West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

	opined that the sports facilities available are excellent or very good, few actually considered it to be average.	value of a fine physique and sound mind and shall do all it can to offer sports facilities for the physical wellbeing of the students.
Accessibility of computers in college	. Whereas most of the students opined that the accessibility of computers in college are excellent or very good, few actually considered it to be average.	The college is planning to buy more computers for the students in the immediate future and whenever necessary.
Internet facility accessibility	Whereas few of the students opined that the accessibility of internet in college are actually considered to be poor. Most considered it to be good or average.	The college, on the basis of the feedback, is planning to give the students more access to the internet facility.
Common room for girls	Whereas few of the students opined that the Common room for girls is actually considered to be poor. Most considered it to be good or average.	Due to lack of classroom, the original common room has been used as classroom and an alternative space has been provided to the students. But considering the feedback the college has decided to arrange for a common room facility for the students.
Drinking water facility	Majority has indicated excellent and very good drinking water facility for students within college. Few have indicated it to be good.	The college has a safe drinking water facility. Now it is planning to install a better system with the facility of warm, cold and normal water.
Toilet facility	Majority has indicated excellent and very good toilet facility for students within college.	The Students Welfare Committee is planning to improve the existing toilet facility for the students.
Behaviour of administrative staffs with the students	Whereas most of the students opined that the behaviour of administrative staffs with the students are excellent or very good, few actually considered it to be poor.	Though most of the response was positive in this regard, considering few negative feedback, the college authority has asked the administrative staff to be careful in their behaviour with the students.
Effective platform for inculcating team spirit	Majority has indicated excellent and very good effective platform for inculcating team spirit for students within	Through various activities like NSS extension programme, cultural activities, mock-parliament etc., the college is

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301

West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

	college.	planning to inculcate team spirit in the students.
Overall rating for the college	Majority has indicated excellent and very good effective overall rating for the college.	The college, together with its administrative and academic units, continues to strive for an overall growth of the college.

BASED ON STUDENTS' FEEDBACK (2021-2022)

Questions put to the Students	Feedback received	Action Taken Based on Feedback
Academic environment in the college	Majority has indicated an excellent and very good academic environment in the college. Few has given it a good rating.	Despite the disruption of the regular academic atmosphere during lockdown, the college continues to strive to maintain a decent academic environment through blend of regular offline classes and other online activities.
Classes taken regularly in the college	Majority has indicated excellent and very good Classes taken regularly in the college. Few have indicated good and average.	In spite of technical glitches, the teachers work hard to take online classes regularly. The start of the online classes have added joy to the students.
Availability of Books, study materials and journals	Students in equal proportion has considered availability of books, study materials and journals to be a mix of excellent, very good, whereas very few considers it to be satisfactory.	Though the students could not have access to the library during lockdown, the teachers tried to give them study materials through email, WhatsApp or google classroom. Besides the commencement of the offline classes is a huge relief for all stake holders.
Availability of e-Books and e-journals	Majority has indicated very good availability of e-Books and e-journals. Few have indicated good and average or poor.	During the lockdown, the teachers have collected a considerable number of e-books for the students. Besides the e-journals and N-List is also available for the students.
Classroom and basic amenities	Majority has indicated excellent and very good availability of classroom and basic amenities. Few have indicated good and average.	The college is planning to set up more classrooms with facilities of ICT and Smart Class.
Attitude of college towards	Majority has indicated excellent	The college has taken initiative

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301
West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

extra-curricular activities	and very good attitude of college towards extra-curricular activities. Few have indicated good and average.	to conduct online programmes to engage the students in creative cultural activities during lockdown. Post lockdown has seen students taken to field trip and field extension programmes.
Availability of recreational facilities	Majority has indicated very good availability of recreational facilities Few have indicated good and average availability.	The institution is ever ready to offer all forms of recreational facilities so that it makes a point for the proper blend of academics and emotional sustenance.
Impartiality at the institutional level	Majority has indicated good impartiality at the institutional level. Few have rated it as average and poor.	The institution is committed to impartiality at the institutional level and shall do all that is necessary to maintain neutrality in the campus.
Effective grievance redressal mechanism	Majority has indicated excellent and very good effective grievance redressal mechanism Few have given a good rating.	The college shall leave no stone unturned as to maintain an effective grievance redressal mechanism.
Safety framework for students within college	Majority has indicated excellent and very good safety framework for students within college.	The institute being a women's college is absolutely on guard to see that the safety framework for students within college is functional to its fullest.
Availability of hostel facility	Majority has indicated excellent and very good availability of hostel facility Few have given good rating.	The institute caters to the need of women and hence has a fully furnished hostel that offers safety, good educational environment and camaraderie.
Sports facilities	Whereas most of the students opined that the sports facilities available are excellent or very good, few actually considered it to be average and poor.	The institute understands the value of a fine physique and sound mind and shall do all it can to offer sports facilities for the physical wellbeing of the students.
Accessibility of computers in college	. Whereas most of the students opined that the accessibility of computers in college are excellent or very good, few actually considered it to be average and poor as well.	The college is planning to buy more computers for the students in the immediate future and whenever necessary.
Internet facility accessibility	Whereas majority of the students opined that the	The college, on the basis of the feedback, is planning to give the

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong



Cluny Women's College

8th Mile, Kalimpong - 734301

West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU & recognized by UGC under section 2(f) & 12(B)

Tele-Fax.: 03552 - 257924 (O)
Email: principalcwc@gmail.com
cwc@rediffmail.com

Ref. No.:.....

Date:.....

	accessibility of internet in college are actually considered to be poor. Few considered it to be good or average.	students more access to the internet facility.
Common room for girls	Whereas few of the students opined that the Common room for girls is actually considered to be poor. Most considered it to be good or average.	Due to lack of classroom, the original common room has been used as classroom and an alternative space has been provided to the students. But considering the feedback the college has decided to arrange for a common room facility for the students.
Drinking water facility	Majority has indicated excellent and very good drinking water facility for students within college. Few have indicated it to be good.	The college has a safe drinking water facility. Now it is planning to install a better system with the facility of warm, cold and normal water.
Toilet facility	Majority has indicated excellent and very good toilet facility for students within college.	The Students Welfare Committee is planning to improve the existing toilet facility for the students. Students' feedback shall be uppermost in the mind.
Behaviour of administrative staffs with the students	Whereas most of the students opined that the behaviour of administrative staffs with the students are excellent or very good, few actually considered it to be poor.	Though most of the response was positive in this regard, considering few negative feedback, the college authority has asked the administrative staff to be careful in their behaviour with the students.
Effective platform for inculcating team spirit	Majority has indicated excellent and very good effective platform for inculcating team spirit for students within college. Few actually considered it to be average.	Through various activities like NSS extension programme, cultural activities, mock-parliament etc., the college is planning to inculcate team spirit in the students.
Overall rating for the college	Majority has indicated excellent and very good effective overall rating for the college. Few actually considered it to be average.	The college, together with its administrative and academic units, continues to strive for an overall growth of the college.

Principal
CLUNY WOMEN'S COLLEGE
Kalimpong

Coordinator
Internal Quality Assurance Cell (IQAC)
Cluny Women's College
Kalimpong